

Highlights – April 2019

New Provider Outreach

EveryMind and ServingTogether have launched an online marketing campaign to bring additional community service providers into the network. We encourage our current providers to share this information with any organizations they think would benefit participating in the ServingTogether Network and help us serve the needs of all service requests received from veterans and their families. Please help us spread the word. Click [here](#) and share the below flyer on your Facebook page and with other potential network providers.

The flyer features the ServingTogether logo at the top left and the EveryMind logo at the top right. Below the logos is a green banner with the text "Join our expanding network of providers!". The main body of the flyer contains a paragraph about Peer Navigators, a section titled "Participation in the network has many benefits:" followed by a bulleted list of three benefits, and a final green banner with contact information for Mike Ball.

ServingTogether. Connecting Veterans. A program of EveryMind. Affiliated with AmericaServes

Join our expanding network of providers!

Our Peer Navigators guide veterans, service members and their families through a network of health and human services providers to address issues such as housing, employment, education, financial, health, legal issues, and many others, providing the right connection the first time.

Participation in the network has many benefits:

- Providers can make and receive referrals within the network;
- Provider capacity increases while ensuring the unique needs of veterans, service members and their families are met quickly and efficiently;
- Providers have access to continuing education opportunities relevant and unique to working with the military community!

Please contact Mike Ball, Director of ServingTogether, at MBall@Every-Mind.org to learn how to join the network.

Mental Health Focus Group - May 8th

Mental Health Providers: We are requesting your input, and attendance at an upcoming meeting focusing on mental health and wellness referrals. We are still running into the issue of veterans we think could benefit from mental health services and being resistant to us making a referral to one of your organizations. We would like to meet to discuss some potential ideas, such as:

- How do we better drive referrals to mental health providers, when the veterans are focused on current crisis and resistant to discuss any other needs?
- What is the best point in the process we can send the referral? Right after the “fire” is out?
- What language can we use to get better results?

The meeting will be held on May 8th from 11:00am – 1:00pm in the conference room at our Twinbrook location, 1000 Twinbrook Parkway, Rockville, MD. We will provide a light lunch. If you are interested in attending please RSVP to Mike Ball at mball@every-mind.org.

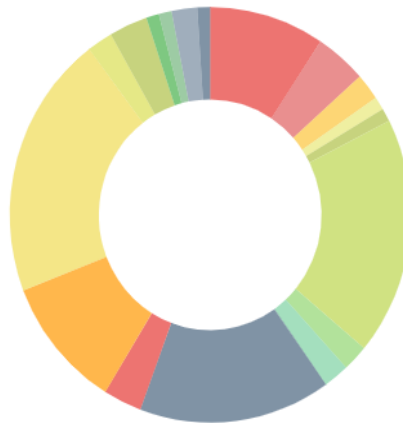
Save the Date for the ServingTogether One Year in Progress Review – July 11th from 1:00-3:00 PM. Location TBD.



ServingTogether Welcomes Peer Navigator – Leah Washington

Please join us as we extend a HUGE welcome to the newest member of our team, Leah Washington! Leah is one of ServingTogether’s Veteran Peer Navigators and she started with our team on April 1st. Leah is a Navy spouse with years of experience providing support to active duty personnel and their families as a Navy Family Ombudsman. She has also served in the non-profit sector as an advocate for combat wounded, injured, and ill veterans during times of crisis. She looks forward to pulling from this experience as well as her passion to help the military community in her position providing support and referrals to those reaching out to the ServingTogether team for assistance. Leah holds a B.S. in Anthropology from Oregon State University.

Service Episodes by Service Type



Service Episodes by Service Type		
● Benefits Eligibility Screening	9	(9%)
● Career Skills Development	4	(4%)
● Clothing & Household Goods	2	(2%)
● Computer/Technology Classes	1	(1%)
● Dental Care	1	(1%)
● Emergency/One-time Financial Assistance	18	(19%)
● Entrepreneurship	2	(2%)
● Food Assistance	2	(2%)
● Housing & Shelter	15	(15%)
● ID/Documentation Assistance	3	(3%)
● Individual & Family Support	10	(10%)
● Job Search/Placement	20	(21%)
● Job Training	2	(2%)
● Legal	3	(3%)
● Long Term Care (Facility-based)	1	(1%)
● Transportation	1	(1%)

Network Performance:

In April the ServingTogether Network saw the largest number of cases on record in one month with 97 services being requested. Employment was the top need by far; followed closely by Emergency one-time financial assistance.

ServingTogether Collaborative Meetings

Community	Date	Time	Location
Frederick County CVEB	May 7, 2019	9:00 – 10:30am	Mount St Mary’s College Frederick Campus 5350 Spectrum Drive, Frederick, MD
Montgomery County Veterans Collaborative	May 15, 2019	2:00 – 4:00pm	EveryMind. 1000 Twinbrook Parkway, Rockville MD
Frederick Veteran Support Network	May 28, 2019	9:00 am – 10:30 am	Mental Health Assoc. of Frederick 226 S. Jefferson St, Frederick MD

In need of assistance? If you are a service member, veteran or family member in need of assistance, please fill out the Get Assistance Form on our [website](#) or give us a call at 1-855-738-7176.